

Important Notice - for all users who use remote desktop services to log into their computers from outside of the University Network (Off- Campus).

On Tuesday, December 23rd (12/23/2014) the University is changing access protocol, blocking direct RDP (Windows Remote Desktop Protocol) and VNC (Apple Remote Desktop) access to any on-campus computers from off- campus.

If you remote into the following from home:

nails.facilities.udel.edu

remote.facilities.udel.edu

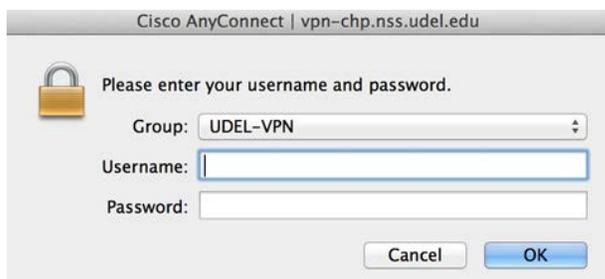
YOU will be affected and will need to read and perform the installation instructions noted below –

Instructions to access from Off- Campus (to be completed on your home computer):

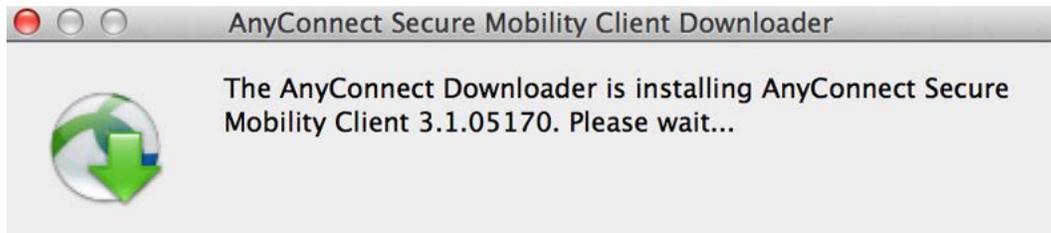
- 1.) You will need to start using the AnyConnect VPN client software to connect to the UD Network from home (it is suggested to make this change as soon as possible).
- 2.) Download the AnyConnect VPN client software from Udeploy by clicking the link below:
 - <http://udeploy.udel.edu/software/anyconnect-vpn/>
- 3.) Under Software Details on the right-side of the screen, select your operating system, sign-in through the CAS log-in and save the file.
- 4.) After download is complete, double-click the file and follow the prompts to install.
- 5.) After installation is completed, you will now see “Cisco AnyConnect Secure Mobility Client” listed in your programs under the Cisco folder.
- 6.) Click to open the program.
- 7.) Next, a pop-up will appear in the bottom right of your screen and will look like the image below:



- 8.) Click Connect
- 9.) When prompted, make sure the “group” is listed as UDEL-VPN and login using your **UDELNET Username and Password**.



10.)NOTE: If there is an updated version of the AnyConnect client software, it will automatically download to your computer after you log in. During the download, you'll see a dialog box like the image below, keeping you apprised of the download progress:



After the upload is complete, AnyConnect will automatically connect you to the UD VPN server.

11.) Once you are connected to the UD VPN Server you can proceed to connect to remote.facilities.udel.edu (or nails.facilities.udel.edu) as you have done so previously.

If you require further assistance, please submit a CWR: <http://www.facilities.udel.edu/cwr.aspx>