Buildings & Grounds Fall 2008  
Submitted by: Bob Stozek

I. CONSTRUCTION PROJECTS COMPLETED

During the period from February 1, 2008, through September 1, 2008, 55 construction projects were completed at a total cost of $82,518,000.

A. INDEPENDENCE HALL & CHILLER PLANT

A 600-bed residence hall has been constructed as part of the new Laird Campus Complex. These added beds will facilitate the renovation of the East and West campus residence halls. The project includes a 4,000 square foot fitness center and an artificial turf recreation field. In addition, a new 1,500 ton Remote Chiller Plant was installed to provide stand-alone cooling capacity to serve the Christiana Towers complex.

B. UNIVERSITY VISITORS CENTER

A new two-story building of approximately 25,000 square feet has been constructed on South College Avenue to house Undergraduate Admissions, Financial Aid and the Registrar’s Office.

University Closings  
2008 - 2009

- University offices closed from 5:00 p.m., Tuesday, December 23, 2008 and will reopen on Monday, January 5, 2009
- Monday, January 19, 2009
- Monday, May 25, 2009
- Friday, July 3, 2009

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C. FOOTBALL PRACTICE FIELD UPGRADES
The Department of Athletics’ practice field #11 and #10 were upgraded to include the installation of new synthetic turf fields with a sub-surface drainage system, as well as new athletic field lighting.

D. DELAWARE STADIUM WEST STAND REPAIRS
Phase III included coating the seating area and underside stringers of the stadium to significantly reduce water leaks through the stands to the area below. All three phases of this project are now complete.

E. CONOVER HALL BATHROOM & WINDOW RENOVATION
The project involved replacing all domestic water piping, water heaters and plumbing fixtures. Architectural improvements to the bathrooms included new floors, walls, ceilings, lighting and accessories. In addition, all exterior windows have been replaced.

F. RULLO FIELD UPGRADES
This project consisted of replacing the existing synthetic turf with a new Astroturf product.

G. ACADEMY HVAC
Originally constructed in 1842 for the Academy of Newark, the Academy Building is an 11,500 square foot wooden structure with brick façade currently occupied by the Office of Communications and Marketing (formerly Public Relations). The project included the installation of all new fan coil units and HVAC piping, as well as a remote boiler and chiller.

H. CONDENSATE LINE REPLACEMENT
The steam and condensate replacement lines under Main Street were installed during the 1960’s and were in poor condition. The new installation provides improved system reliability.

II. CONSTRUCTION
As of September 1, 2008, 23 projects were under construction with total project budgets of $35,775,000.

A. RUSSELL COMPLEX RENOVATION
Renovations to the Russell Residence Hall Complex consist of upgrades to the mechanical, electrical, and plumbing systems. Site drainage improvements, alterations to the bathrooms for ADA compliance and other life safety improvements to ensure compliance with the current building codes, as well as improvements to the building envelope are included.

B. SMITH HALL HVAC
This project consists of replacing the entire HVAC system in Smith Hall. The existing system is failing at an increasing rate. STV Incorporated performed a feasibility study. Construction is phased over two years to be complete by August 2010.

C. RUSSELL DINING HALL
This project includes removing the 1980’s sunroom façade and replacing it with a more contemporary addition which will increase seating. The original 1980’s mechanical systems serving the dining and kitchen areas will also be replaced.

D. CARPENTER SPORTS BUILDING MASONRY REPAIRS & POOL HVAC
The brick veneer was pushing away from the back up wall at various locations close to the roof line and became a safety hazard. The HVAC system did not provide adequate outside air and ventilation rates to the pool area, nor did it maintain the proper negative air pressure relationship with adjacent spaces.
III. PROJECTS IN PLANNING AND/OR DESIGN

A. REVISED HOUSING STRATEGY
The architecture firm of ABH Architects of Wilmington, Delaware has been selected to develop concepts and final designs for the east campus resident hall district. It has not been determined at this time if the existing resident halls in the area, Harrington and Gilbert, will be renovated or replaced. This determination will be made after a market preference survey has been analyzed, a comparison of new versus renovation costs has been made, and Campus Capacity and Assessment is reviewed.

B. UNDERGRADUATE SCIENCE BUILDING
An architecture firm has been selected to test and refine initial concepts and develop a final design for a new undergraduate teaching science building to be located on the east side of Academy Street in the area of many of the university’s existing laboratory buildings. The new facility will provide an array of general purpose classrooms in addition to much needed modern laboratory teaching space.

C. STUDENT ATHLETIC PERFORMANCE CENTER
Preliminary athletic facility and program assessments related to athletics on the south campus indicate they fall short of their peer competitors, translating in an inability to consistently attract and retain the best student athletes for programs. The concept for the new facility is still under development.
D. BOOKSTORE
The evolution of campus bookstores mirrors those of their commercial counterparts in that each are now expected to pro-
vide customers a variety of retail products, services and experiences ranging from book, novelty, music, computer and food retail. Due to a lack of expansion space, the university’s campus bookstores at Perkins Student Center and Trabant Student Center are unable to meet the needs of students, visitors and the surrounding community by taking advantage of current retail trends. Concepts will be developed in conjunction with assessments of the market, site logistics, available retail floor space, computer store requirements, code and historic preservation restrictions, and mixed use opportunities.

E. CARPENTER SPORTS BUILDING
Preliminary facility and program assessments reveal CSB is too small to accommodate the number and type of spaces re-
quired for the university to be comparable and competitive with its peers in the areas of recreation services and competitive volleyball and swimming. Chief among the deficits are the size and quantity of spaces devoted to student fitness, court sports, club sports, activity rooms, general gathering space and volleyball practice and competition facilities. The initial design concept under consideration suggests both a renovation and addition to CSB.

F. EAST CAMPUS UTILITY PLANT
The capacity of the Central Campus Utility Plant is insufficient to serve both estimated existing peak cooling loads as well as future facilities. In order to support the Undergraduate Science Building, the proposed revised housing strategy and future campus expansion, a new plant will have to be built to accommodate building requirements.

G. ALISON HALL RENOVATIONS
The existing HVAC system in Alison Hall was installed in the early 1970’s. The HVAC system requires increasing mainte-
nance. Renovations include floor plan modifications, architectural and elevator upgrades, HVAC and the installation of a new fire protection system.

H. DRAKE LABORATORY EXHAUST RENOVATIONS
Engineering design is underway to renovate the existing multi (44 individual exhaust fans) roof top exhaust system at Drake lab into a single manifold exhaust system with two fans and two stacks. This is to eliminate any possible air re-entrainment from these individual fans on Drake’s roof into the newly renovated Brown lab’s north and west air handlers.

IV. RECOMMENDED FOR CONSTRUCTION
A. 461 WYOMING ROAD WEST SIDE RENOVATIONS
Approximately 17,700 square feet of vacant, unfinished space of the building is planned for renovation to accommodate the Lab Preschool and the College School, which are presently housed in Alison Hall. Design is in progress. This project is anticipated to begin in January 2009 and be complete by summer 2009.

B. UNDERGROUND STEAM AND CONDENSATE REPLACEMENT
The steam and condensate lines from Alison Hall to Penny Hall and Harter Hall to Sharp Hall are deteriorated and in need of replacement. The line replacements will improve system reliability and lower energy consump-
tion.

C. EWING HALL FAN COIL REPLACEMENT
This proposed project will replace 126 fan coil units over multiple years. The units’ hot and chilled water piping will be replaced and hydronic controls will be added. The existing shelving units will be reworked as part of the fan coil enclosures.
Facilities “Spotlight” On You

Implementing Quality Customer Service

Anne Birney
Please accept my thanks to you and your crew for all the work in getting the President’s House in such great shape for last night’s event. Everything looked terrific, and we got many compliments on the décor. Thank you again, and I look forward to working with you on future events.

Best,
Karen R. Aniunas, ’88, ’92M
Director of Donor Relations and Special Events

Felix Lopez, Facilities-Grounds Services
I am writing on behalf of Felix Lopez to express gratitude for his extra effort to improve our grounds surrounding ELI over the past two years. Felix has made several improvements to our grounds and shown pride in his work.

During the past two years, Felix has placed new plantings around our building, mulched and placed extra trash receptacles in our vestibule area, as well as extra receptacles for our smokers.

The ELI building and grounds is a high usage facility. With that come the responsibility of maintaining this area and its appearance. Felix has taken the initiative and interaction with staff here at ELI to inquire about what he can do to assist in making the grounds more appealing.

We thank Felix for a job well done!

Best regards,
Saundra M. Chapman
ELI Office Coordinator

Dan Coyle and Harry Dudlek
Thank you so much for your expediency and concern on resolving our light issue in Procurement. We are very grateful for your help. You two were true gentleman. A “Big Kudos” to you both!!

Fame Mamlew
Procurement Services

Greg Aluise, Kris Bakowski, Terri Lineback and Mike Parisi
I wanted to formally thank you and your group for your assistance in transitioning us from Facilities to the main IT group. I appreciate the time you gave us to prepare and the extra help in the move. I feel that it went quite smoothly overall and I know that was due to your staff’s commitment to their work. I dropped off some cupcakes to Terri this morning; it’s a little late but I didn’t have an oven when the move occurred, when I had hoped to bring them in, and wanted to show how much I appreciated everyone’s help. Would you please share this with everyone who helped so I don’t miss anyone? I was away during part of the move and saw Kris and Terri here but Greg may have also been involved behind the scenes as well.

Many thanks,
Robin Elliott, Director
Occupational Health and Safety

Steve Bunville
I would like to thank you for the outstanding service you provided during the demolition of the old Boiler-4, and the installation and start-up of the new fire tube Boiler in the Central Boiler Plant. Your dedicated time and effort, by attending the weekly construction meetings, assisting the Johnston Boiler Representative, Fireye Controls, Quantum Electrical Controls, and the Stack Testing Company, make the start-up and final inspection by the State of Delaware (DNREC) run effectively and efficiently.

Thanks again for your support.
Frank Bramante
Project Manager
Facilities “Spotlight” On You
Implementing Quality Customer Service

Mike Freidly

Just a quick note of thanks to you and Mike Freidly (HVAC technician) for fixing the HVAC unit in my office. I saw the orange repair tag this morning and was pleased to notice a clean smell after turning on the unit.

Thanks again for your quick response to this issue.
Matt Muldowney
Budget Analyst

Chuck Ciafardo and Bob Garrison

Wow! Really quick, very professional, cleaned up after themselves...and gone! I have heat! YAY! Thought you probably get your share of complaints so you deserve to know when the guys kick butt and take names like they just did for me.

Lee McCormick
Events Coordinator
Office of Conferences

Mark Lenhoff

I have wanted to write you on behalf of one of the day custodians in the Trabant University Center, Mark. There have been several occasions that Mark has stepped-up to make the extra effort in correcting a room set-up and then contacting Event Services staff to have the reservation edited as per the customer.

The custodians in Trabant are very helpful, hard working, and responsive. Your excellent supervisory efforts are reflected in their good work. I wanted to acknowledge Mark’s extra steps resulting in quality customer service and personal regard for his job. Please let him know that his work is appreciated.

Thank you,
Marilyn Prime
Director
Student Centers

Ted Null and Chuck Yetter

A Very Successful Book Sale!
Once again the members of the Academy turned out to make the book sale a success. Over $4,700 was collected and will be used to fund many art and music programs. Over 100 people were involved making this both a social and financial success.

Special thanks go to the section leaders: Deborah Gary, Charles Brodigan, Joe and Barbara MacArthur, Cynthia Miller, Hank Smities, Gene McCord; also to Ellen, Bon, Basil and the entire office staff and to Chuck Yetter, Teddy and the Facilities Group for set-up and removal.
Leftover books were donated to the Salvation Army and a host of other charitable organizations in our community.
Next year’s sale is the week of November 16th.
Start to read and save now.

Thank you again,
Howard Smith, Chairman

Joe Williams, Kevin McLaughlin, Mike Mundy, Eric Saulsbury and Dan Johnson

I would like to thank the plumbers Joe Williams, Eric Saulsbury, Mike Mundy and Kevin McLaughlin for staying late to make a repair in the boiler plant on a 4-inch copper line 30 ft. in the air. This was not an easy job. I would also like to thank Dan Johnson for his help in removing the insulation. This allowed the plumbers to make the repair.

Thank you again,
Joe LaPalombara, Manager CUP

In memory of our Facilities Family Members lost this past year. Please keep their families in your thoughts this holiday season

Earl Edwards, Bldg. Maintenance & Operations
Kevin Mairs, Custodial Services, Academic
Trish Whittington, Custodial Services, Residence
This is a 24-hour/7-day a week operation committed to support the needs and provide quality customer service to the University of Delaware community. Students, parents, faculty and staff may call the customer service number 831-1141 in order to request service or report issues with the campus.

The Customer Service Center is staffed by 3 full-time Service Coordinators and 8 student employees. Jim Colombo works the second shift from 2:00 pm until 11:00 pm, while Russell Johnson and Theresa Yearwood work the first shift. The student employees fill-in where necessary covering hours from 8:00 am until 11:00 pm. Our student service coordinators are Amy McDermott, Carl Larson, Ashley Reynolds, John Elliott, Suwan Phommachanh, Stephanie Michael, Alex Deluccio, and Gregg Schuster. These students provide service to the University when they are not attending class, working on their studies, studying for their classes or preparing for exams.

The Central Utilities Plant (CUP) which is located at 200 Academy Street provides back-up after 11:00 pm on week-days and covers hours on the weekends along with our student dispatchers. This is a good use of resources as they are located in the heart of the University’s Maintenance Center. They provide great back-up support and are an example of teamwork as Facilities supports the University community.

All emergency calls are dispatched to the on-duty mechanics (Speedy). After-hour emergency calls are dispatched to Emergency Mechanics that are on their shift. Some emergencies may require a mechanic being called in from home in order to respond to situations on the campus. Requests are received a number of ways i.e., the telephone, the web forms/service request form or the fix-it request via email. The Plumbing Services, Electrical Services, Structural Services and HVAC Services have zone mechanics assigned Monday – Friday to support the needs of the University. The dispatchers submit slips to the proper shop and/or manager in order to coordinate the requests with the mechanics/technicians.

Other services provided by the Customer Service Center include notification to students of outages across campus. Outage reports are provided as well as Miss Utility coordination with the proper shops for stake outs to areas being marked before digging occurs. The Service Coordinator makes the determination if the dig is on University property or if it is happening on the City of Newark property and notifies the authorities, customers and vendors.

Service Coordinators are responsible for closing out all service request slips as they produce the daily maintenance reports from the system once the requests/jobs have been completed. Once the data is collected, the slips are counted, graphs are created, and the slips are filed. This information is shared in a weekly progress/digress meeting by the manager who reports any issues or problems. If there are any open items over 30 days, the customer and the Customer Service Center need some explanation of status, i.e., waiting for parts, etc. as this is not the normal lead time for requests.

Mike Elwood, the manager of the Customer Service Center also provides back-up support to his staff as well. This is especially true when times are extremely high volume, such as move-in. This unit does a great job and helps make our campus a great place to learn and work.
Facilities Attendance Recognition

Facilities Bldg. Maintenance & Operations
Perfect Attendance Award
Ron Butt
Chuck Ciafardo
Jim Colombo
Paul King
Alan Knox
Joe LaPalombara
Bob Marley
Wade Naylor
Gary Pennington
Brian Schuster

Excellent Attendance Award
Verlyn Rayfield
Calvin Sellers
JoAnn Watts
LeRoy Wiggins
Mike Williams

Excellent Attendance Award
Maria Azocar
Mike Blyskal
Bill Brock
Jeff Brown
Gene Cane
Kyu Chul Cho
Linda Collins
Reggie Grinnage
Chet Javorsky
Frank Kerr
James Pragg
Marty Quirk
Joyce Raison
Carmen Santiago
John Swartz
Victor Ucheh
Audrey Walker
John Warren
Tyra Webster
Kit Wiley

Custodial & Pest Control Services, Academic
Perfect Attendance Award
Ted Brown
John Donnigan
Melvin Gibbs
Yoo Sun Glniski
Karen Guzman
Gerald Headley
Billy Keen
Seung Kerr

Custodial & Pest Control Services, Residential
Perfect Attendance Award
Sookie Borsos
George Crawford
Judee Cunha
Betty Farmer
Udell Gordon
Sylvester Johnson
Joyce Perry
Mildred Walls
Facilities Attendance Recognition

**Custodial & Pest Control Services, Residential**

**Excellent Attendance Award**

- Felix Andujar
- Gwen Cale
- Mike Henry
- Sharon Hitchens

**Facilities**

**Perfect Attendance Award**

- Greg Aluise
- Patty Fogg
- Bob Urian

**Facilities Planning & Construction**

**Perfect Attendance Award**

- Joe Filippone
- Gerry Galgon
- Gina Sinovich

**Excellent Attendance Award**

- Frank Bramante
- Rhonda Coleman
- Tom Taylor
- Nora Wallace

**Grounds Services**

**Perfect Attendance Award**

- Jeff Stonebraker

**Excellent Attendance Award**

- Ann Birney
- Roger Bowman
- Paul Glenn
- James Gordon

**Lewes Maintenance & Operations**

**Perfect Attendance Award**

- Chuck Howard
- Gary Sterling
- Greg Sterling

**Excellent Attendance Award**

- Bruce Campbell
- Jan Daisey
- Rodney McGee

**Maintenance & Operations, Housing**

**Perfect Attendance Award**

- Joe Farr
- Lester Hayes
- Mark Mankin
- Mike McGuinness

**Excellent Attendance Award**

- Tim Becker
- Ed Bevis
The Energy Fair was designed to remind the campus community that during these critical times, it is incumbent upon everyone to learn new ways to conserve and to reduce energy costs.

The event was sponsored by the Faculty and Staff Assistance Program, Cooperative Extension, Facilities, the Office of Affirmative Action, the Office of Public Safety and ARAMARK.

Vendors with specific interest in energy and energy conservation did participate, and they included Delmarva Power, Home Depot, Lowe’s, AAA, Cooperative Extension and campus and community organizations.
I would like to thank Julian Velazquez and Dave VanHook for doing a great job insulating the steam station in the plant. It looks great and they saved us money by performing the work in house.

Thank you again,
Joe LaPalombara, Manager CUP

This is an example of outstanding in-house craftsmanship

Julian Velazquez and Dave VanHook, Insulation Technicians

Steam Station in the Utility Plant
What’s Happening

The Family & Workplace Connection

University of Delaware’s On-line Child Care Referral Service

What is the On-Line Child Care Referral Service?

The On-Line Child Care Referral Service helps you find child care that suits your individual needs and lifestyle. The service also includes educational materials to ensure that you’ll make the best choice for child care.

How much does it cost to use the On-Line Child Care Referral Service?

Unlimited use of the service is absolutely free for all University of Delaware faculty and staff.

How do I use the referral service?

Access the service through the University of Delaware homepage. When you sign on at your computer, the UD homepage will automatically be displayed. Click on BENEFITS and select CHILD CARE REFERRAL for a description of the ON-LINE service and directions. You can also access the site from home with this address: www.udel.edu

How does the referral service work?

When you use the on-line service, you are able to request referrals to providers that meet your criteria, including type of care desired, drop-off and pick-up hours, preferred location(s), and other preferences such as the presence of pets and/or a non-smoking environment. The completed referral requests are then e-mailed to The Family & Workplace Connection (FWC). A dependent care specialist will then conduct a customized search of FWC’s comprehensive database for providers that meet your needs.

Within two to three working days, FWC will send you detailed profiles of three to five child care programs that meet your specified criteria. Along with the referrals, you will also receive educational materials to help you in your child care search. If at any time you feel that you need more referrals, you only need to check the “resubmit” box on the on-line request form. To change the criteria of the search, simply submit another request.

Does the University of Delaware provide this service?

UD offers this service as a free benefit for faculty and staff. The service is administered by The Family & Workplace Connection (FWC), a dependent care resource and referral service. FWC is a division of Children & Families First, a Delaware nonprofit social services agency.

The child care providers and the information concerning them are intended as referrals only. Children & Families First, its subcontractors, and the University of Delaware do not recommend, endorse, or guarantee any specific program or provider. You should visit the providers to determine what is best for your family. The aim of the On-Line Child Care Referral Service is to help you become informed consumers. We believe you are best able to determine the type of care and providers that most closely meet your needs.

Rev Dec-08
What's Happening

The Family & Workplace Connection

The Family & Workplace Connection administers a free elder care referral service in Delaware, called ElderOnline. This service is made possible, in part, with State of Delaware Grant-In-Aid funds. Receive referrals one of two ways:

- **Online** - Conduct a search of FWC's database and instantly receive Delaware elder care referrals! Visit www.familyandworkplace.org, and click “ElderOnline”. You will be prompted to fill out a brief form. ElderOnline helps you find the kinds of elder care services that can be of support to you or your older relatives. Information is provided on a wide range of services, including housing options, adult day care, home health agencies, food programs, legal services, and much more. The information you receive will list names, addresses, and phone numbers of elder care services/programs by county.

- **Phone** - If calling from New Castle County, DE, call 302-479-1660; outside New Castle County, DE, call 800-660-6602. When you call during business hours, a receptionist asks you a series of basic questions to find out which services you are interested in. Based on that information, FWC mails you a packet containing contact information for elder care services that meet your needs. FWC provides referrals representing up to 20 different services in Delaware, including assisted living, companion services, financial services, legal services, senior housing, and transportation.

The packet also includes written information to help you better understand your options. Tip sheets answer such questions as "What is the difference between a companion and a home health aide?" "What are advanced directives?" "Does my mom need assisted living or a nursing home?" "How do I find out about home-delivered meals?"

Please visit us at www.familyandworkplace.org or www.cffde.org for more information.

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Custodial Services, Academic Division

WHO AM I?

1. I was a cheerleader in High School?
2. I was friends with Muhammed Ali?
3. I danced in the nutcracker ballet at the DuPont Theatre at age 9?
4. My first job was as a grocery store bagger for $1.00 per hour?
5. I sang the National Anthem for a 76er’s game?
6. I've been a bus driver and a model?
7. I still hold the stolen base record for my high school?
8. I was 1st runner up in the “Junior Miss” Pageant?
9. I am a certified lifeguard?
10. I made my radio debut at age 10?
11. I collect Hess Christmas trucks and have one from every year since 1987?

A. John Warren        B. Donna Shellender        C. Steve Ashby        D. Katy Dunford        E. Verlyn Rayfield
F. Sharon Melvin      G. Jackie Simpkins        H. Sandee Miller      I. Bob Jackson        J. LeRoy Wiggins
K. Rich Noonan        L. Marty Quirk
Please Welcome...

New Hires......
Belabas Abderrahmane, Custodial Services
Ken Bennett, M&O
James Conkey, Custodial Services
Vanessa Everitt, Custodial Services
Vicky Herron, Custodial Services
John Maloney, Custodial Services
Melanie Pepin, Accounting Services
Lisa Varnes, Custodial Services

May you and your family have a safe and healthy holiday season and a Happy New Year!

Custodial Services, Academic Division
ANSWERS TO WHO AM I?

1. I was a cheerleader in High School? D.
2. I was friends with Muhammad Ali? G.
3. I danced in the nutcracker ballet at the DuPont Theatre at age 9? H.
4. My first job was as a grocery store bagger for $1.00 per hour? I.
5. I sang the National Anthem for a 76er’s game? E.
6. I’ve been a bus driver and a model? F.
7. I still hold the stolen base record for my high school? A.
8. I was 1st runner up in the “Junior Miss” Pageant? B.
9. I am a certified lifeguard? C.
10. I made my radio debut at age 10? K.
11. I collect Hess Christmas Trucks and have one from every year since 1987? L.

Employee Spotlight

Employee Spotlight Wellness is a lifelong journey that begins with a decision to make small, healthy lifestyle changes and choices. Learning more about the success of others is a wonderful motivator! To that end, the Wellness Center identifies an employee each month to "spotlight" who have experienced positive changes in their wellness. We commend them and invite you to learn more about their stories. Click on their name to read more about their success and how Wellness Center programming helped them along the way.

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Our next issue — February 2009

If you have any information that you would like to have published in the next edition, please contact us. Deadline is: Monday, January 26, 2009.

Facilities HR Services, GSB Room 112, Attention E-News
Michele Jones, telephone 831-1522, mjones@udel.edu
Patty Fogg, telephone 831-1102, pfogg@udel.edu

We’re on the Web! www.facilities.udel.edu