Meet Steve Bunville....husband, father of two, cross country runner, biker, hiker, amateur photographer, and did we mention, one of our instrument control technicians.

Steve came to the University in 2000 working in the instrument shop of the Chemistry Department and joined Facilities in July of 2004. Prior to that, Steve carved out his craft working at Peco’s Peach Bottom Nuclear power plant, the DuPont Experimental Station and for a small high-tech electronics firm.

Since Steve has started with us, he’s been assigned to our Central Heating Plant helping us deliver reliable steam service primarily for heat to over 60 main buildings on the central portion of the campus.

The challenge would be a high climb, but Steve brought his skills, work ethic and his hiking boots to the task. Much of the controls at the plant had gone unattended for years. Struggling with a lack of documentation, many “work around” modifications, and a need to make timely adjustments to improve accuracy, Steve started his journey working closely with the late Bill Kuck, Facilities Electrical Engineer, 2000-2005. Bill had started the job of mapping out the plants control systems by chasing field wires, terminations and devices, eventually creating drawings for the first time.

Continuing on with the documentation efforts, Steve has created a web portal made accessible to anyone to view all the vital equipment specs, a history of adjustment made, and performance data.

Tracking inefficiency with current technology, Steve changes out each boiler’s chart recorders with new records with automatic data capture. So now, all critical plant information is automatically recorded and transferred to a file viewed on the web instead of the labor intensive job of keeping and maintaining paper records.

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**Boiler No. 4 Control Panel**

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**Boiler No. 4 is the newest boiler which was added this past summer to the Central Utility Plant located at 200 Academy Street**
A few more highlights, compliments of Steve………………

- Eliminate nuisance tripping of Boiler No. 1.
- After taking a night course, changed out and programmed the obsolete safety controllers for Boiler No. 1.
- Designed and installed a new alarm system for Boiler No. 3 to help the operators quickly respond to upsets.
- Finally improved the main plant controller. Historically, the original controller caused the entire plant to trip, a huge impact on our operations.
- Designed and installed many critical plant common points while enhancing the operator’s view of the plant.
- Revising the old style combustion and safety controls for Boiler No. 5. Steve has designed, selected and installed a new panel with proper switching, indication, recording and alarming, all matching the layout and devices of all other boiler panels.
All of Steve’s projects are resourceful and they use many low cost and easily available products. He re-uses a lot of unused and reconditioned equipment.

Did we mention in Steve’s spare time, he’s designed and installed a solar collection system for his home’s electrical needs, doing his part for the environment? Much of the time, Steve and his family conservatively use this energy while most of the time they provide the excess to the grid.

Steve has and continues to be a major contributor to Facilities and the greater University community. We all in some capacity have reaped the benefits.

Control panel indicating outside air temperature shown above

Boiler No. 4 feed water control

Steve’s ongoing updating of control wire schematics

Boiler No. 5 upgrade which Steve is currently working on
Facilities “Spotlight” On You

Implementing Quality Customer Service

Anne-Marie Crossan

I’m writing you regarding the cooperation and contributions of Anne-Marie Crossan to the First Year Experience (FYE) program that was piloted last fall for incoming freshman. The project she helped develop and support during the semester was an invaluable part of the UNIV 111 course that I taught.

One of the components of the FYE program required students to conceive of and complete a service project for the campus community; the students in my section of the course identified an alternate hallway lighting scheme in their residence hall (George Read North) as a potential means to improve the living environment as well as save energy. Anne-Marie’s initial role was as an advisor where she developed and presented a mini-lecture to the class on energy use on campus— it was apparent from the graphics and pictures throughout the PowerPoint presentation that she had put considerable thought and effort into the content. As the project evolved, Anne-Marie’s role expanded as the coordinator and liaison between the students and Facilities personnel. Thanks to her, the project was a complete success, allowing the students to test their lighting scheme on one floor of George Read and measure reductions in lighting levels and power consumption. By the end of the course, many students provided positive comments about Anne-Marie (as well as Facilities), and I’m convinced that her participation had a very positive impact on the class as a whole.

Overall, I think the project was a great example of students, Facilities and faculty working together on a topic of common interests, and I’m looking forward to working with Anne-Marie again when a similar opportunity arises.

Best Regards,
James L. Glancey, Ph.D., P.E.
Associate Professor, Machine Design
Department of Mechanical Engineering
Department of Bioresources Engineering

Corey Lesniczak

Corey – you are “some dude” Thanks!

As the title implies, my room isn’t as cold anymore. I called last night around 10 p.m. and they sent a dude over; he got here around 11 p.m. but apologized for taking so long. He said that last night they switched some valve on that a student had turned off, and it made the heat come on; before that it had been off. He checked my radiators and said that they were working and it should heat up soon. Just thought I’d let you know that the guy was actually nice.

A Student in Dickinson dorms

Joe Howell and Jeff Yarnall

I would like to compliment Joe Howell and Jeff Yarnall of your Trash Collection staff.

Beneficial Insects received 6 new pieces of equipment on Thursday, January 8, 2009. The wood which was used as the crating matter was taken off the units and placed in front of the building. It was a complete mess. Joe and Jeff were able to pick all of this up prior to the snow and freezing rain we received during the weekend. Thanks to them, we were saved from a mess of wet items which might be blown away by the wind and create damage to the Annex Building.

Thank you for all your help and thank you for having such dedicated staff members as Joe and Jeff.

Barbara Schneider, Administrative Officer
USDA-ARS-BIIRU

Dave Saylor

The residents of New Castle Hall presented Dave with a great card before leaving for the holidays. The card thanked Dave for all that he has done for the students throughout the semester.

Grounds Services

Your crews are working hard today!!!
Thanks for all the work – the icy rain was sure a waste of good snow!!!

Nadine Bangerter, Senior Accountant
College of Arts & Sciences
Thank you so very much for the gifts you delivered to my office yesterday. I am overwhelmed by the generosity of the men and women of Local 3472 who have opened their hearts to my family. Your donation will be placed in my husband’s honor in the NTAF Mid-Atlantic Traumatic Brain Injury Fund. We will use this fund to pay for the physical, speech, and occupational therapy Jim so desperately needs but is not covered by our insurance. Jim is such a kind, gentle soul and I know he will be touched when I tell him about your kindness. He has made so much improvement since his accident but still has a long road ahead of him. The brain takes a long time to rewire itself. I know in my heart that he will walk, talk, and play music again – it may be tomorrow or 20 years from now – but I know it will happen. Please convey to your co-workers how very grateful I am for their support in Jim’s recovery.

God bless you,
Stefanie Baxter

Housing Carpenters

I would like to thank you for responding to the residents’ needs and building a counter to provide the residents a work space; it looks great.

Elizabeth Bolt, Manager
Facilities Custodial Service, Residential

Edgar Davis, Joseph Howell, James Jianniney and Paul Lyons

Your quick response to the snow and slippery conditions the night of the Inauguration is greatly appreciated and your efforts were noticed.

Thanks,
Mike Loftus, Assistant Director
Grounds Services

Susan L. Williams
Assistant to the President

Moiscell Robinson

Just a quick email to let you know what a wonderful employee Moiscell is. The new University Visitors Center has not had heat since the building opened. After numerous calls to Facilities over the last week, an HVAC team arrived yesterday to address the problem. Moiscell could not have been more kind, courteous and helpful in resolving the heating problem. By Wednesday afternoon, we were feeling the heat from the registers and were able to turn off our individual heaters that we had brought from home. Moiscell is an asset to your HVAC team, not only for his technical expertise, but also for his pleasant and helpful personality.

Sincerely,
Donna Higgins
Scholarships & Financial Aid
Facilities Maintenance & Operations and Accounting Services

Theresa DeRose, Analyst

Theresa is an Analyst who supports the Facilities Building Maintenance and Operations Department. She has been employed for twelve years with the University and eight of those years she has been working for Facilities. She supports the managers and engineers and oversees the Facilities Minor Repair Project Account, maintains all Facilities contract information, maintains all purchase order information, reviews all special-funded projects with Facilities Maintenance Management, works closely with the Facilities Accounting Department and the UD Purchasing Department. She also works with Risk Management and claim adjusters for insurance claims and is a core team member helping to implement Maximo, the new Facilities Maintenance Management System.

Her hobbies include bicycling, swimming and gardening. Her favorite pastime is spending time with and enjoying her two-year old son, Matt.

Theresa has a Bachelors in Business Administration from the University of Delaware and obtained her MBA from UD in 2000.

Melanie Pepin, Financial Analyst

Melanie is a Financial Analyst who works in the Facilities Accounting Services Department. She supports the Facilities organization with the preparation and administration of all departmental operating budget and expenditure. She researches budgetary matters related to personnel appointments and salary increases. She approves and monitors expenditures, performs analyses and provides projections. She develops, interprets and implements highly complex financial/accounting concepts and advanced techniques for financial planning. She prepares cost/benefit analyses on various processes within Facilities. She coordinates the scheduling of all budget turnaround communications and acts as liaison with the Accounting Manager, Department Manager and Division Managers. She works on business process reengineering, process improvement and system implementation.

Her hobbies include reading and hiking, but most of all, she enjoys spending time with her family.

Melanie has a Bachelors Business Administration specializing in Accounting from University Laval, Quebec, Canada and she has her CMA license.
Marci was recently promoted to the position of Senior Project Manager within Facilities Planning and Construction. She is currently working on finishing the Russell dorm renovation project, the demolition of the Gilbert Complex and Annex, installation of a C-store in Pencader Dining Hall and renovation of the ELC garage along with several smaller projects. She is responsible for coordinating projects from pre-design, through design, bid, construction and post construction phases to meet objectives of scope, schedule and cost. She provides coordination of the relocation and moving phases in a project. She is also involved with selection, procurement, tracking and installation of furniture on projects. She interfaces with the University community, outside consultants, contractors and regulatory agencies on all projects she manages.

In her free time Marci enjoys spending time with her husband and their dog as well as running and knitting. Marci has a B.S., Civil Engineering from the University of Delaware.

Penny Person, Assistant Director

Penny was promoted in December to the position of Assistant Director, Facilities Planning and Construction. She has responsibility for the direction of project managers and oversees individual contracted services ranging from $5,000 to in excess of $25 million. She manages and administers the construction and delivery of new University Facilities and/or alterations/modifications to existing facilities, to include contract preparation, on-site coordination, quality control, and all aspects of contract management. She interfaces with the University community, other departments within the Facilities organization, outside consultants, contractors and regulatory agencies.

Penny holds an Associates Degree in Applied Science, Major: Architectural Engineering Technology. She also holds a Bachelors Degree in Applied Science, Major: Engineering Technology and Management from the University of Delaware.

She recently became a Certified Project Management Professional through the Project Management Institute.
Facilities Service Recognition

30 Years

Joseph Almondo, Lock & Hardware Services
Dwight Brokenbrough, Custodial Services
Gwendolyn Cale, Custodial Services
Sandra Miller, Custodial Services
Barry (Randy) Paisley, Grounds Services
Charles (Bill) Pelletier, HVAC Services

25 Years

Allen Boulden, Maintenance & Operations Housing
Ann Ferreira, FP&C
Mark Mankin, Maintenance & Operations Housing
Alexis (Steve) Nojunas, HVAC Services
David Sawczuk, Central Utility Plant

20 Years

Gina Crampton, Grounds Services
Albert Delpizzo, HVAC Services
Harvey (Bob) Johnson, Maintenance & Operations Housing
Terri Lineback, CITA Services
Kathleen Michael, HR Services
Suzanne Moylan, Maintenance & Operations Housing
Michael Mundy, Plumbing Services
Quenna Neal, Bldg. Maintenance & Operations
Terry Norem, HVAC Services
Albert Raimondo, HVAC Services
Donna Shellender, Custodial Services
Richard Shepherd, Structural Services
Bruce Shorter, Grounds Services
William Wilson, HVAC Services

10 Years

Paula Boyer, Custodial Services
James Colombo, Customer Service/Operations Center
Theresa DeRose, Bldg. Maintenance & Operations
Sandra Flood, Custodial Services
Lester Haynes, Maintenance & Operations Housing
Steven Hurd, HVAC Services
Sharon Melvin, Custodial Services
Michael Parisi, CITA Services
Joyce Perry, Custodial Services
Calvin Sellers, Custodial Services
Paul Zaloga, Grounds Services

5 Years

Felix Andujar, Custodial Services
Mark Angeline, Lock & Hardware Services
Clifton Carkin, Electrical Services
Anne-Marie Crossan, Bldg. Maintenance & Operations
Lynn Daniels, Custodial Services
Yong Evans, Custodial Services
Markee Ellerbe, Custodial Services
Joseph Farr, Maintenance & Operations Housing
Gerry Galgon, FP&C
Perry Garnett, Custodial Services
Yoo Glinski, Custodial Services
Joseph Gordon, Custodial Services
Dwayne Griffin, Custodial Services
Yolanda Gutierrez, Custodial Services
Gerald Headley, Custodial Services
Theresa Maney, Accounting Services
Yong Park, Custodial Services
Valarie Phillips, Custodial Services
Terry Ripski, Lock & Hardware Services
Alfred Showell, Custodial Services
Joo Song, Custodial Services
Miohsaja Song, Custodial Services
Tracey Taylor, Custodial Services
Maria Yim, Custodial Services

15 Years

Betty Drummond, Custodial Services
Robert Fitzwater, Heating & Cooling Services
Loretta Rock, Custodial Services
Eugene Taylor, Lock & Hardware Services
What’s Happening

Please Welcome…

New Hires…….

Harry Gibbs, Custodial Services
Guy Surer, M&O

Mark Mankin, Maintenance & Operations Housing, is getting hip to having his own blog to show pictures of and explain upgrades being done in the dorms. His blog is called: “Henhousefurnishings”

Check out the site below:

http://henhousefurnishings.blogspot.com

CARDIOPULMONARY RESUSCITATION (CPR)
Classes are offered at the University of Delaware

Heartsaver AED: Adult/Child/Infant CPR, Choking and AED
Healthcare Provider: CPR for the Healthcare Professional including AED
Heartsaver First Aid: Adult First Aid and Adult/Child/Infant CPR, Choking, and AED
Heartsaver Pediatric First Aid: Pediatric First Aid and Adult/Child/Infant CPR, Choking and AED

Pre-registration and Pre-payment are required.
For more information, to register, or to set up a departmental class, see our web page, or call:

Occupational Health and Safety at 831-8475.
http://www.udel.edu/OHS/CPR.html

*To complete Healthcare Providers Skill Test you need to complete online Healthcare Providers Renewal Course. The American Heart Association strongly promotes knowledge and proficiency in BLS, ACLS, and PALS and has developed instructional materials for this purpose. Use of these materials in an educational course does not represent course sponsorship by the American Heart Association. Any fees charged for such a course, except for a portion of fees needed for AHA course materials, do not represent income to the Association.

Our next issue — April 2009
If you have any information that you would like to have published in the next edition, please contact us. Deadline is: Monday, March 30, 2009.

Facilities HR Services, GSB Room 112, Attention E-News
Michele Jones, telephone 831-1522, mjones@udel.edu
Patty Fogg, telephone 831-1102, pfogg@udel.edu

We’re on the Web!
www.facilities.udel.edu